



CareRing

Take control with just one phone call

What is CareRing?

We know that when an individual reaches out for help with one issue, there are often several other issues at play.

Whether you're struggling to pay a bill, deal with a family situation or address a health issue, finding the right support from the right service can sometimes seem like an insurmountable challenge.

But not with CareRing.

With one phone call you enter into CareRing's circle of care. We work together to help identify and address all your issues, before they spiral out of control.

How does CareRing work?

CareRing provides an extensive range of support services through a centralised, co-ordinated point of contact.

Some of the assistance you may receive when you call us includes:

- Information about a range of services and resources available to you
- Links into relevant support with your utility company or financial services provider
- Access to a range of services including financial counselling, energy advice, family support, housing, drug and alcohol services.
- Intensive support and ongoing case management by experienced community service professionals if needed

Ring for Care

CareRing is currently available to customers of ANZ, Western Water, South East Water and Yarra Valley Water.

Call us on **1800 545 366** or email **CareRing@kildonan.org.au**. An experienced professional will talk to you about what you need and work out the next steps on your road to accessing a holistic range of support services.

CareRing is currently supported by:

